

Refund Policy - Important information

CAREER CALL | CAREER COACHING BOOKINGS

WORKSHOPS OR GROUP CAREER SERVICES

24 hours minimum notice is required to avoid penalty fees.

- Cancelling or requesting a rescheduling of appointments can only be made by **sending a text message** to 0413 587 987 24 hours in advance of appointment time.
- Clients are liable for the **full fee if a text message is not received 24 hours** prior to appointment. A text message **MUST BE** received at least 24 hours prior to appointment or booking time.

What the text message should include: Your cancellation or reschedule message must state:

1. time and date of current booking?
2. What change do you wish to make?